

## PHYSICAL THERAPY & CHIROPRACTIC CARE

### Patient Information

Name: \_\_\_\_\_

Social Security #: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Telephone: Home: \_\_\_\_\_

Cell: \_\_\_\_\_

Email: \_\_\_\_\_

(Communications are for appointments, office information & newsletters)

Employer: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

**Responsible Party:** (if different than above)

\*All guardians of minors and those directly responsible for patient finances must complete below.

Name: \_\_\_\_\_

Address: \_\_\_\_\_  
\_\_\_\_\_

Telephone: Home: \_\_\_\_\_

Cell: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Emergency Contact & Phone#: \_\_\_\_\_  
\_\_\_\_\_

Is your condition or injury related to an auto accident?

Yes No

Is your condition or injury related to a work related accident?

Yes No

If you answered yes to either question above, please supply the appropriate Auto or Workers Compensation insurance information that will be the primary payer for your services and list your major medical as your secondary coverage.

Do you have a Flex Spending Plan? Yes No

### Insurance Information

**Primary Insurance Company:**

\_\_\_\_\_

Name of Insured: \_\_\_\_\_

DOB: (if different from patient) \_\_\_\_\_

Policy #: \_\_\_\_\_

Group #: \_\_\_\_\_

Telephone #: (member benefits # on your card)

\_\_\_\_\_

**Secondary Insurance Company: (if applicable)**

\_\_\_\_\_

Name of Insured: \_\_\_\_\_

Policy #: \_\_\_\_\_

Group #: \_\_\_\_\_

Telephone #: (member benefits # on your card)

\_\_\_\_\_

\*How did you hear about *ProClinix*? \_\_\_\_\_

### **Please read and sign below**

I authorize *ProClinix Sports Physical Therapy Chiropractic Wellness, PLLC* to furnish my information to my insurance carrier concerning my condition and treatments if necessary. I am responsible for professional services rendered, regardless of insurance coverage. Payment is expected at time of service, unless other arrangements have been made. I hereby authorize *ProClinix Sports Physical Therapy & Chiropractic PLLC* and whomever they may designate as assistants, to administer Chiropractic and/or Physical Therapy care as deemed necessary. This consent will continue in effect until further notice. By signing below I also acknowledge that I have received the Notice of Privacy Practices and have had an opportunity to review it.

X \_\_\_\_\_  
Patient Signature

X \_\_\_\_\_  
Parent/ Guardian's Signature (if patient is a minor)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Relationship to patient (if patient is a minor)

## BILLING & CANCELLATION POLICY

Dear Patient:

Thank you for choosing **ProClinix Sports Physical Therapy Chiropractic Wellness, PLLC**. We are honored that you have selected us to provide you with outstanding professional service. Please note that our services are NOT included in any membership or other contracted services you may have with the facilities in which we are located... **EQUINOX** in Armonk, NY; **HOUSE OF SPORTS** in Ardsley, NY; and **ATHLETES WAREHOUSE** in Pleasantville, NY.

As with any professional office, we have a billing policy in place to ensure minimal confusion and full transparency in the ever changing healthcare and insurance industries. We will always do our best to help our clients receive the reimbursement that their policy allows. Please review the following policy and ask any questions you may have before you accept this policy and sign below.

1. All insurance policies are subject to verification. Once your policy is verified, we will explain your policy allowances for professional services we may have recommended to you.
2. **ProClinix** will explain your expected out-of-pocket expenses prior to you starting treatment at our facility. The expected out-of-pocket expenses are usually estimates as we cannot be 100% accurate of insurance reimbursement. In some cases, insurance carriers will deny service or not pay at all. In these cases, you will be responsible for denied claims.
3. Your insurance policy is a contract between you and your insurance carrier. **ProClinix** reserves the right to accept or not accept policies based on verification of coverage. In most cases we will do our best to accept assignment and submit your bills. On occasion, based on the policy, we may ask for payment for your services and we will give you a bill that you may submit to your carrier.
4. You may be billed for deductibles, co-pays, co-insurances and NON-COVERED services based on your individual policy.
5. If we know a particular service is NON-COVERED, we will have you sign a separate financial form for that particular service.

### 24-HOUR CANCELLATION POLICY

Please be advised that **ProClinix** upholds a 24-hour notice of cancellation as a courtesy to us and our patients. Failure to cancel an appointment within 24 hours of the scheduled appointment will result in a **\$40.00** no show fee.

I have read and agree to accept the terms of this billing and cancellation policy for ProClinix Sports Physical Therapy Chiropractic Wellness, PLLC.

PRINTED NAME

SIGNATURE

DATE

## CREDIT CARD SIGNATURE ON FILE AUTHORIZATION

I, \_\_\_\_\_ authorize **ProClinix Sports Physical Therapy Chiropractic Wellness, PLLC** and its companies to process my credit card information, which will be electronically stored for the sole purpose of office visit charges according to my patient payment responsibility.

Last 4 digits of credit card: XXXXXXXXXXXX\_\_\_\_\_ (to put on file for future card identification purposes only)

Please check type of card on file:

- Visa     MasterCard     Discover     American Express  
 Personal Card     Business Card

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PRINTED NAME

SIGNATURE

DATE

**ASSIGNMENT OF BENEFITS  
& INSTRUCTIONS FOR DIRECT PAYMENT TO DOCTOR**

I hereby instruct and direct that my insurance company \_\_\_\_\_  
pay by check, made payable to and mailed directly to:

**ProClinix Sports Physical Therapy Chiropractic Wellness, PLLC**  
7 Watch Hill Road  
Pleasantville, NY, 10570

**OR**

If my current policy prohibits direct payment to doctor, then I hereby will endorse any checks I receive from my insurance company \_\_\_\_\_ and present them to the office.

Endorse checks as follows:

**Your Name**  
**Payable to: ProClinix Sports Physical Therapy Chiropractic Wellness, PLLC**

For professional or medical benefits allowable and otherwise payable to me under my current insurance policy as payment toward the total charges for professional services rendered. *THIS IS A DIRECT ASSIGNMENT OF MY RIGHTS AND BENEFITS UNDER THE POLICY.* This payment will not exceed my indebtedness to the above-mentioned assignee, and I have agreed to pay, in a current manner, any balance of said professional fees for non-covered services and/or fees over and above the insurance payment or as required by my insurance policy.

A photocopy of this assignment shall be considered as effective and valid as the original.

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PRINTED NAME

SIGNATURE

DATE

## NOTICE OF PRIVACY PRACTICES

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED. IT ALSO DESCRIBES HOW YOU MAY ACCESS THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

### **OUR PLEDGE REGARDING MEDICAL INFORMATION**

The privacy of your medical information is very important to us. We understand that your medical information is private and we are committed to protecting it. We do create a record of the care and services you receive at our office. We need this record to provide you with quality care and to comply with certain legal requirements.

### **USE AND DISCLOSURE OF YOUR MEDICAL INFORMATION**

The following section describes different ways in which we use and disclose medical information. We will not use or disclose medical information for any reason not listed below, without your specific authorization. Any specific authorization you initially provide may be revoked at any time by writing to us.

#### *For Treatment*

We use medical information about you to provide you with medical treatment or services. We may disclose medical information about you to doctors, nurses, technicians, pharmacies or other professionals caring for your health. We may also share medical information about you to your other health care providers to assist them in treating you.

#### *For Payment*

We may use and disclose your medical information for payment purposes (i.e. to insurance companies).

#### *For Notification*

We may use or disclose your medical information to notify a family member, your personal representative or another person responsible for your care. We may share information about your location, general condition, or death. If you are present, we will get your permission if possible before we share this information and give you the opportunity to refuse permission. In case of emergency or if you are not able to give permission, we will share only the health information that is directly necessary for your health care, according to our professional judgment. We will also use our professional judgment to make decisions in your best interest about allowing someone to pick up prescriptions or to solicit them over the phone or fax machine for you. We may also share any medical information of a person who has died with the coroner, medical examiner or funeral director.

#### *Court Orders and Judicial or Administrative Proceedings*

We may discuss medical information in response to a court or administrative order, subpoena, discovery request, or other lawful purpose. We may also disclose medical information to you or your child's school upon request from that institution.

### **OUR LEGAL DUTY**

#### *The Law Requires Us To:*

- Keep your medical information private
- Give you this notice describing our legal duty, privacy practices and your rights regarding your medical information
- Abide by the terms of this notice

#### *We Have The Right To:*

- Change our privacy practices and the terms of this notice at any time, provided the law permits these changes
- Make this notice effective for all medical information that we keep, including information previously created or received prior to the changes

#### *Notice Of Change To Privacy Practices:*

- Before we make an important change in our privacy practices, we will change this notice and make the new notice available upon request.

### **YOUR INDIVIDUAL RIGHTS**

You have a right to look at or get copies of your medical information. You must make your request in writing. If requesting copies, we may charge you \$0.75 per page and postage if you want the copies mailed to you. You have a right to know with whom we share your medical information. You may request a list at any time. You have the right to place restrictions on our use of disclosure of your medical information. We are not required to agree to these additional restrictions, but if we do, we will abide by the agreement except in case of emergency.

### **QUESTIONS AND COMPLAINTS**

If you have any questions about this notice or if you think that we may have violated your privacy rights, then please contact us. You may also submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the address to file your complaint. We will not retaliate in any manner if you choose to file a complaint.